

Vibra Health Plan Essential Advocate (PPO) offered by Vibra Health Plan Inc.

Annual Notice of Changes for 2022

You are currently enrolled as a member of Vibra Health Plan Essential Advocate PPO. Next year, there will be some changes to the plan's costs and benefits. *This booklet tells about the changes.*

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**
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What to do now

1. ASK: Which changes apply to you

- Check the changes to our benefits and costs to see if they affect you.
 - It's important to review your coverage now to make sure it will meet your needs next year.
 - Do the changes affect the services you use?
 - Look in Sections 1.5 and 1.6 for information about benefit and cost changes for our plan.
- Check the changes in the booklet to our prescription drug coverage to see if they affect you.
 - Will your drugs be covered?
 - Are your drugs in a different tier, with different cost sharing?
 - Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
 - Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
 - Review the 2022 Drug List and look in Section 1.6 for information about changes to our drug coverage.
 - Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit [go.medicare.gov/drugprices](https://www.go.medicare.gov/drugprices) and click the "dashboards" link in the middle of the second "note" toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price

information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

- Check to see if your doctors and other providers will be in our network next year.
 - Are your doctors, including specialists you see regularly, in our network?
 - What about the hospitals or other providers you use?
 - Look in Section 1.3 for information about our *Provider Directory*.
- Think about your overall health care costs.
 - How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
 - How much will you spend on your premium and deductibles?
 - How do your total plan costs compare to other Medicare coverage options?
- Think about whether you are happy with our plan.

2. COMPARE: Learn about other plan choices

- Check coverage and costs of plans in your area.
 - Use the personalized search feature on the Medicare Plan Finder at www.medicare.gov/plan-compare website.
 - Review the list in the back of your *Medicare & You 2022* handbook.
 - Look in Section 2.2 to learn more about your choices.
- Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

3. CHOOSE: Decide whether you want to change your plan

- If you don't join another plan by December 7, 2021, you will be enrolled in Vibra Health Plan Essential Advocate PPO.
- To change to a **different plan** that may better meet your needs, you can switch plans between October 15 and December 7.

4. ENROLL: To change plans, join a plan between **October 15** and **December 7, 2021**

- If you don't join another plan by December 7, 2021 you will be enrolled in Vibra Health Plan Essential Advocate PPO.
- If you join another plan by **December 7, 2021**, your new coverage will start on **January 1, 2022**. You will be automatically disenrolled from your current plan.

Additional Resources

- Please contact our Member Services number at 1-844-388-8268 for additional information. (TTY users should call 711). Hours are Monday through Friday, 8 a.m. to 8 p.m., with extended hours October 1 through March 31. After these hours, you may leave a message on our secure voice messaging system.
- This information may be available in different formats, including CD, and large print. Please call Member Services at the numbers listed above if you need plan information in another format.
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About Vibra Health Plan Essential Advocate PPO

- Vibra Health Plan Essential Advocate PPO is offered by Vibra Health Plan Inc., a Medicare Advantage organization with a Medicare contract. Enrollment in Vibra Health Plan Essential Advocate PPO depends on contract renewal.
 - When this booklet says “we,” “us,” or “our,” it means Vibra Health Plan Inc. When it says “plan” or “our plan,” it means Vibra Health Plan Essential Advocate PPO.
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Summary of Important Costs for 2022

The table below compares the 2021 costs and 2022 costs for Vibra Health Plan Essential Advocate PPO in several important areas. **Please note this is only a summary of changes.** A copy of the *Evidence of Coverage* is located on our website at www.VibraHealthPlan.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

Cost	2021 (this year)	2022 (next year)
<p>Monthly plan premium*</p> <p>* Your premium may be higher than this amount. See Section 1.1 for details.</p>	\$0	\$0
<p>Maximum out-of-pocket amounts</p> <p>This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)</p>	<p>From network providers: \$6,700</p> <p>From network and out-of-network providers combined: \$10,000</p>	<p>From network providers: \$7,500</p> <p>From network and out-of-network providers combined: \$11,300</p>
<p>Doctor office visits</p>	<p>In-or Out-of-Network</p> <p><u>Primary care visits:</u> \$5 copay per visit</p> <p><u>Specialist visits:</u> \$40 copay per visit</p>	<p>In-or Out-of-Network</p> <p><u>Primary care visits:</u> \$5 copay per visit</p> <p><u>Specialist visits:</u> \$40 copay per visit</p>
<p>Inpatient hospital stays</p> <p>Includes inpatient acute, inpatient rehabilitation, long-term care hospitals, and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor’s order. The day before you are discharged is your last inpatient day.</p>	<p>In-or Out-of-Network</p> <p>\$235 copay per day, for days 1-8 per stay</p>	<p>In-or Out-of-Network</p> <p>\$250 copay per day, for days 1-7 per stay</p>

Cost	2021 (this year)	2022 (next year)
<p>Part D prescription drug coverage (See Section 1.6 for details.)</p>	<p>Deductible: \$0</p>	<p>Deductible: \$0</p>
	<p>Copayment or Coinsurance during the <u>Initial Coverage Stage:</u></p>	<p>Copayment or Coinsurance during the <u>Initial Coverage Stage:</u></p>
	<p>Drug Tier 1 – Preferred Generic Drugs: <i>Standard cost-sharing:</i> \$15 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription</p>	<p>Drug Tier 1 – Preferred Generic Drugs: <i>Standard cost-sharing:</i> \$15 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription</p>
	<p>Drugs Tier 2 – Generic Drugs: <i>Standard cost-sharing:</i> \$20 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription</p>	<p>Drugs Tier 2 – Generic Drugs: <i>Standard cost-sharing:</i> \$20 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription</p>
	<p>Drug Tier 3 – Preferred Brand Drugs: <i>Standard cost-sharing:</i> \$47 copay per prescription <i>Preferred cost-sharing:</i> \$40 copay per prescription</p>	<p>Drug Tier 3 – Preferred Brand Drugs: <i>Standard cost-sharing:</i> \$47 copay per prescription <i>Preferred cost-sharing:</i> \$40 copay per prescription</p>
	<p>Drug Tier 4 – Non Preferred Drugs : <i>Standard cost-sharing:</i> \$100 copay per prescription <i>Preferred cost-sharing:</i> \$93 copay per prescription</p>	<p>Drug Tier 4 – Non Preferred Drugs: <i>Standard cost-sharing:</i> \$100 copay per prescription <i>Preferred cost-sharing:</i> \$93 copay per prescription</p>

Cost	2021 (this year)	2022 (next year)
Part D prescription drug coverage (continued)	Drug Tier 5 – Specialty Drugs: <i>Standard cost-sharing:</i> 33% of the total cost <i>Preferred cost-sharing:</i> 33% of the total cost	Drug Tier 5 – Specialty Drugs: <i>Standard cost-sharing:</i> 33% of the total cost <i>Preferred cost-sharing:</i> 33% of the total cost
	Drug Tier 6 – Select Care Drugs: <i>Standard cost-sharing:</i> \$7 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription	Drug Tier 6 – Select Care Drugs: <i>Standard cost-sharing:</i> \$7 copay per prescription <i>Preferred cost-sharing:</i> \$0 copay per prescription
	Part D Insulin Saver <i>Standard cost-sharing</i> \$5 copay for a 30-day supply of insulins <i>Preferred cost-sharing</i> \$5 copay for a 30-day supply of insulins	Part D Insulin Saver <i>Standard cost-sharing</i> \$5 copay for a 30-day supply of insulins <i>Preferred cost-sharing</i> \$5 copay for a 30-day supply of insulins
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SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2021 (this year)	2022 (next year)
Monthly premium (You must also continue to pay your Medicare Part B premium.)	\$0	\$0

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving “Extra Help” with your prescription drug costs. Please see Section 5 regarding “Extra Help” from Medicare.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amounts

To protect you, Medicare requires all health plans to limit how much you pay “out-of-pocket” during the year. These limits are called the “maximum out-of-pocket amounts.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2021 (this year)	2022 (next year)
In-network maximum out-of-pocket amount Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	In-Network \$6,700	In-Network \$7,500 Once you have paid \$7,500 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from network providers for the rest of the calendar year.

Cost	2021 (this year)	2022 (next year)
<p>Combined maximum out-of-pocket amount</p> <p>Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount.</p> <p>Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.</p>	<p>In-and-Out-of-Network</p> <p>\$10,000 combined</p>	<p>In-and-Out-of-Network</p> <p>\$11,300 combined</p> <p>Once you have paid \$11,300 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from network or out-of-network providers for the rest of the calendar year.</p>

Section 1.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated *Provider Directory* is located on our website at www.VibraHealthPlan.com. You may also call Member Services for updated provider information or to ask us to mail you a *Provider Directory*. **Please review the 2022 *Provider Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days' notice that your provider is leaving our plan so that you have time to select a new provider.
- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.

- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider to manage your care.

Section 1.4 – Changes to the Pharmacy Network

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost-sharing, which may offer you lower cost-sharing than the standard cost-sharing offered by other network pharmacies for some drugs.

There are changes to our network of pharmacies for next year. An updated *Pharmacy Directory* is located on our website at www.VibraHealthPlan.com. You may also call Member Services for updated provider information or to ask us to mail you a Pharmacy Directory. **Please review the 2022 Pharmacy Directory to see which pharmacies are in our network.**

Section 1.5 – Changes to Benefits and Costs for Medical Services

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, *Medical Benefits Chart (what is covered and what you pay)*, in your *2022 Evidence of Coverage*.

Cost	2021 (this year)	2022 (next year)
Annual Routine Physical Exam	<p>In- or Out-of-Network</p> <p>Annual routine physical exam is <u>not</u> covered</p>	<p>In-Network</p> <p>You pay a \$0 copay for one routine physical exam per year</p> <p>The routine physical exam is in addition to the Medicare Annual Wellness exam</p> <p>Out-of-Network</p> <p>You pay 20% coinsurance of the total cost for one routine physical exam per year</p>

Cost	2021 (this year)	2022 (next year)
<p>Cardiac Rehabilitation Services and Intensive Cardiac Rehabilitation Services</p>	<p>In-or Out-of-Network You pay a \$25 copay per visit</p>	<p>In-or Out-of-Network You pay a \$30 copay per visit</p>
<p>Diagnostic Procedures/ Tests</p>	<p>In-or Out-of-Network You pay a \$25 copay per visit</p>	<p>In Network You pay a \$0 copay per visit for routine/monitoring diagnostic tests includes EKG, EEG, ECG, and stress test. You pay a \$30 copay for all other non-routine diagnostic tests</p> <p>Out-of-Network You pay 20% coinsurance of the total cost</p>
<p>Diagnostic Radiology Services</p>	<p>In-or Out-of-Network You pay a \$50 copay per visit for x-rays You pay a \$275 copay per visit for diagnostic radiology services (e.g., CT, MRIs, MRAs)</p>	<p>In-Network You pay a \$50 copay per visit for x-rays You pay a \$275 copay per visit for diagnostic radiology services (e.g., CT, MRIs, MRAs)</p> <p>Out-of-Network You pay 20% coinsurance of the total cost for x-rays You pay 20% coinsurance of the total cost for diagnostic radiology services (e.g., CT, MRIs, MRAs)</p>

Cost	2021 (this year)	2022 (next year)
Emergency Care Includes: Worldwide Emergency Care	In-or Out-of-Network You pay a \$90 copay per visit Copay waived if admitted within 48 hours	In-or Out-of-Network You pay a \$90 copay per visit Copay waived if admitted within 24 hours
Fitness Benefit	In-Network You pay a \$0 copay Out-of-Network You pay 50% coinsurance of the total cost	In-or Out-of-Network You pay a \$0 copay Must use Silver Sneakers facility. No coverage when a SilverSneakers facility is not used
Health Education	In-Network You pay a \$0 copay for up to three, 30 minute sessions Out-of-Network You pay 50% coinsurance of the total cost	In-or-Out-of-Network You pay a \$0 copay for up to three, 30 minute sessions Must use our Health Coaches
Inpatient Hospital Acute Care	In-or Out-of-Network You pay a \$235 copay per day, for days 1 – 8 per stay	In-or Out-of-Network You pay a \$250 copay per day, for days 1 – 7 per stay
Inpatient Mental Health Care	In-or Out-of-Network You pay a \$225 copay per day, for days 1 – 8 per stay	In-or Out-of-Network You pay a \$250 copay per day, for days 1 – 7 per stay
Lab Services	In-or Out-of-Network You pay a \$25 copay per visit	In Network You pay a \$0 copay per visit for routine/monitoring lab tests such as A1C test, complete blood counts, and lipid panels.

Cost	2021 (this year)	2022 (next year)
Lab Services (continued)		<p>You pay a \$30 copay for all other non-routine lab services</p> <p>Out-of-Network You pay 20% coinsurance</p> <p>Please refer to the Evidence of Coverage for additional information</p>
Medical Nutrition Therapy	<p>In-Network You pay a \$0 copay per visit for Medicare covered and non-Medicare covered medical nutrition therapy visits</p> <p>Out-of-Network You pay 50% coinsurance of the total cost</p>	<p>In-Network You pay a \$0 copay per visit, up to 24 additional visits every year for Medicare covered conditions, includes diabetes, renal disease, or after a kidney transplant</p> <p>You pay a \$0 copay per visit, up to 24 visits every year for non-Medicare covered conditions such as food allergies, hypertension, high cholesterol, or other digestive disorders</p> <p>Out-of-Network You pay 50% coinsurance of the total cost for up to 24 visits per year (combined in- and out-of-network)</p>
Nutritional/Dietary Benefit	<p>In-Network You pay a \$0 copay per visit</p>	<p>In-Network You pay a \$0 copay per visit, up to 24 visits per year</p>

Cost	2021 (this year)	2022 (next year)						
Nutritional/Dietary Benefit <i>(continued)</i>	Out-of-Network You pay 50% coinsurance of the total cost	Out-of-Network You pay 50% coinsurance of the total cost for up to 24 visits per year (combined in- and out-of-network)						
Opioid Treatment Services	In-or-Out-of-Network You pay a \$40 copay per visit Prior authorization required	In-or-Out-of-Network You pay a \$40 copay per visit Removed prior authorization						
<hr/>			<p>Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:</p> <ul style="list-style-type: none"> • U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications • Dispensing and administration of MAT medications (if applicable) • Substance use counseling • Individual and group therapy • Toxicology testing • Intake activities • Periodic assessments 			Outpatient Observation Services	In-Network You pay a \$0 copay per observation stay. Copays were applied for separate tests/services (e.g., MRI, labs) received during the observation stay Out-of-Network You pay 20% coinsurance of the total cost	In-or Out-of-Network You pay a \$250 copay per observation stay
<p>Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:</p> <ul style="list-style-type: none"> • U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications • Dispensing and administration of MAT medications (if applicable) • Substance use counseling • Individual and group therapy • Toxicology testing • Intake activities • Periodic assessments 								
Outpatient Observation Services	In-Network You pay a \$0 copay per observation stay. Copays were applied for separate tests/services (e.g., MRI, labs) received during the observation stay Out-of-Network You pay 20% coinsurance of the total cost	In-or Out-of-Network You pay a \$250 copay per observation stay						

Cost	2021 (this year)	2022 (next year)
Outpatient Blood Services	<p>In-or Out-of-Network You pay 20% coinsurance of the total cost</p> <p>Prior authorization required</p>	<p>In-Network You pay a \$0 copay for blood services</p> <p>Prior authorization removed</p> <p>Out-of-Network You pay 20% coinsurance of the total cost for blood</p>
Over The Counter (OTC Items)	<p>In-or Out-of-Network You receive a \$25 OTC allowance per month for OTC items available through our mail-order vendor</p> <p>Unused OTC balance does not carry over to the next month</p>	<p>In-or Out-of-Network You receive a \$25 OTC allowance per month for OTC items available through select retail providers (e.g., RiteAid, CVS, Walmart) or ordering from our mail-order vendor</p> <p>Members will receive an OTC card in late December that will be effective January 1, 2022</p> <p>Unused OTC balance does not carry over to the next month</p>
Pulmonary Rehabilitation Services	<p>In Network You pay a \$30 copay per visit</p> <p>Out-of-Network You pay 20% coinsurance of the total cost</p>	<p>In-or Out-of-Network You pay a \$30 copay per visit</p>

Cost	2021 (this year)	2022 (next year)
<p>Skilled Nursing Facility</p>	<p>In-or Out-of-Network</p> <p>You pay a \$0 copay per day, for days 1 to 20</p> <p>You pay a \$184 copay per day, for days 21 – 100 per stay</p>	<p>In-or Out-of-Network</p> <p>You pay a \$0 copay per day, for days 1 to 20</p> <p>You pay a \$188 copay per day, for days 21 – 100 per benefit period</p>
<p>Telehealth Services</p>	<p>In-or Out-of-Network</p> <p>You pay the following copay for telehealth services when a provider is able to offer telehealth visits as an alternative to face-to-face office visits:</p> <p>\$0 copay – may include:</p> <ul style="list-style-type: none"> • Preventive visits • Diabetic self-management training <p>\$5 copay – PCP visits</p> <p>\$40 copay – Specialist visits</p> <p>\$40 copay – Outpatient mental health (individual or group visits) may include:</p> <ul style="list-style-type: none"> • Mental health specialty visits • Psychiatric visits • Substance abuse visits <p>20% coinsurance – Dialysis services</p>	<p>In-or Out-of-Network</p> <p>You pay the following copay for telehealth services when a provider is able to offer telehealth visits as an alternative to face-to-face office visits:</p> <p>\$0 copay – may include:</p> <ul style="list-style-type: none"> • Preventive visits • Diabetic self-management training • Kidney disease education <p>\$5 copay – PCP visits</p> <p>\$40 copay – Specialist visits may include:</p> <ul style="list-style-type: none"> • Podiatry visits • Medicare-covered hearing exams • Medicare-covered vision exams • Specialists visits for dialysis follow-up care/visits

Cost	2021 (this year)	2022 (next year)
<p>Telehealth Services <i>(continued)</i></p>	<p>Out-of-Network 20% coinsurance for preventive services, diabetes self-management training, and dialysis</p> <p>All other telehealth services have the same copay in- or out-of-network</p>	<p>In-or Out-of-Network</p> <p>\$40 copay – Outpatient mental health (individual or group visits) may include:</p> <ul style="list-style-type: none"> • Mental health specialty visits • Psychiatric visits • Substance abuse visits • Opioid treatment visits <p>\$40 copay for Rehabilitation services may include:</p> <ul style="list-style-type: none"> • Physical therapy • Speech/language therapy • Occupational therapy <p>\$30 copay for:</p> <ul style="list-style-type: none"> • Cardiac or pulmonary rehab <p>Out-of-Network 20% coinsurance for preventive services, kidney disease education, and diabetes self-management training</p> <p>All other telehealth services have the same copay in- and out-of-network refer to the copays listed above</p> <p>Not every medical condition can be treated with a telehealth visit; please discuss what options are available to you with your provider</p>

Cost	2021 (this year)	2022 (next year)
<p>Virtual Care Visits (Remote Access Technology)</p>	<p>In-Network You pay a \$0 copay per visit</p> <p>Out-of-Network You pay 50% coinsurance of the total cost per visit</p>	<p>In-or-Out-of-Network You pay a \$0 copay per visit</p> <p>Must use Amwell for virtual care visits.</p>
<p>Vision Care Eye Exams (Medicare-covered):</p>	<p>In- and Out-of-Network You pay a \$40 copay for all Medicare-covered eye exams to diagnose and treat medical conditions of the eye</p> <p>Prior authorization required</p>	<p>In-Network You pay a \$40 copay for Medicare-covered eye exams to diagnose and treat medical conditions of the eye</p> <p>You pay a \$0 copay for diabetic retinal eye exams</p> <p>Prior authorization removed</p> <p>Out-of-Network You pay a \$40 copay for Medicare-covered eye exams to diagnose and treat medical conditions of the eye, and for diabetic retinal eye exams</p>
<p>Routine Eyewear:</p>	<p>In- or Out-of-Network You have a \$125 combined allowance for routine eyewear (frames/ contact lenses) every 2 years</p> <p>In-Network You pay a \$0 copay for standard lenses (single, bifocal, and trifocal) every 2 years</p>	<p>In- or Out-of-Network You have a \$125 combined allowance for routine eyewear (frames or contact lenses) every year</p> <p>In-Network You pay a \$0 copay for standard lenses (single, bifocal, and trifocal) every year</p>

Cost	2021 (this year)	2022 (next year)
<p>Vision Care (<i>continued</i>)</p>	<p>Out-of-Network Our Plan will reimburse the member up to our in-network provider allowed amount for eyeglass lenses (single, bifocal, trifocal) every two years. You pay all costs above the allowable.</p>	<p>Out-of-Network Our Plan will reimburse the member up to our in-network provider allowed amount for eyeglass lenses (single, bifocal, trifocal) once every year. You pay all costs above the allowable.</p>
<p>Prior Authorization <u>Changes</u> Prior authorization is your provider's responsibility</p>	<p>In-Network The following services require prior authorization in 2021:</p> <ul style="list-style-type: none"> • Chiropractic visits • Diabetic Shoes & Inserts • Dialysis services • Kidney disease education • Mental Health visits including: <ul style="list-style-type: none"> ○ Mental Health ○ Opioid Treatment ○ Psychiatric visits ○ Substance Abuse • Outpatient Blood • Podiatry visits • Specialist visits including: <ul style="list-style-type: none"> ○ Medicare-covered dental exams ○ Medicare-covered hearing exams ○ Medicare-covered vision exams ○ Other Health Care Professionals 	<p>In-Network The following services will <u>NOT</u> require prior authorization removed in 2022:</p> <ul style="list-style-type: none"> • Chiropractic visits • Diabetic Shoes & Inserts • Dialysis services • Kidney disease education • Mental Health visits including: <ul style="list-style-type: none"> ○ Mental Health ○ Opioid Treatment ○ Psychiatric visits ○ Substance Abuse • Outpatient Blood • Podiatry visits • Specialist visits including: <ul style="list-style-type: none"> ○ Medicare-covered dental exams ○ Medicare-covered hearing exams ○ Medicare-covered vision exams ○ Other Health Care Professionals

Cost	2021 (this year)	2022 (next year)
<p>Prior Authorization Changes <i>(continued)</i></p>	<p>Out-of-Network Prior authorization is not required out-of-network</p>	<p>The Evidence of Coverage will identify services that require prior authorization</p> <p>Out-of-Network Prior authorization is not required out-of-network</p>
<p>Special Supplemental Benefits for the Chronically Ill (SSBCI)</p>		
<p>SSBCI – Food and Produce A monthly Healthy Food & Produce allowance is available to qualified members that have one of the following chronic medical conditions and are identified through medical claims data.</p> <ul style="list-style-type: none"> • Diabetes • Chronic Lung Disorders • Congestive Heart Failure • Cardiovascular Diseases <p>Member must have one of these conditions and be identified through medical claims data to be eligible for this benefit.</p> <p>Qualified members will receive information on how to enroll (opt in). Please refer to the Evidence of Coverage (EOC) for additional information.</p>	<p>In- or Out-of-Network SSBCI Food and Produce was not covered</p>	<p>In- or Out-of-Network Qualified members receive a \$20 monthly Healthy Food and Produce allowance that can be used to purchase healthy food at participating retail stores, such as Giant, Weis and Walmart (participating stores must be used)</p> <p>The food and produce allowance is monthly, any unused balance will not carry over to the next month.</p> <p>The food and produce allowance will be loaded onto the same card that you will receive for OTC items (NOTE: the food allowance will be tracked separately).</p> <p>Cigarettes, alcohol, soda, and junk food items are excluded from the allowance.</p> <p>Qualified members must have one of the chronic medical conditions listed in the first column and be identified through medical claims data to be eligible to enroll.</p>

Cost	2021 (this year)	2022 (next year)
SSBCI – Food and Produce (continued)		Qualified members that are already enrolled in the 2021 food box program will <u>not</u> need to enroll again, you will receive the Healthy Food and Produce allowance for 2022.

Section 1.6 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug. **We encourage current members** to ask for an exception before next year.
 - To learn what you must do to ask for an exception, see Chapter 9 of your *Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints))* or call Member Services.
- **Work with your doctor (or other prescriber) to find a different drug** that we cover. You can call Member Services to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy. (To learn more about when you can get a temporary supply and how to ask for one, see Chapter 5, Section 5.2 of the *Evidence of Coverage*.) During the time when you are getting a temporary supply of a drug, you should talk with your doctor to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

If you are a current member of the plan, and one of your drugs will no longer be covered, you should work with your doctor (or other prescriber) to find an appropriate alternative therapy on our new formulary. If there is no appropriate alternative therapy available, you can request a formulary exception beginning November 1, 2021. For more information, please see Chapter 9 of your *Evidence of Coverage* or call Member Services.

If you currently have a formulary exception in place, the plan will allow you to continue to receive your drug for the length of time indicated in your formulary exception approval letter. A new formulary exception should be submitted a month prior to expiration of the current approval letter to ensure there is no lapse in coverage. Please be aware that you may be responsible for a different cost share than you were paying last year.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the Evidence of Coverage.)

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. Because you receive “Extra Help” and haven’t received this insert by September 30, please call Member Services and ask for the “LIS Rider.”

There are four “drug payment stages.” How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your *Evidence of Coverage* for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the *Evidence of Coverage*, which is located on our website at www.VibraHealthPlan.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

Changes to the Deductible Stage

Stage	2021 (this year)	2022 (next year)
Stage 1: Yearly Deductible Stage	Because we have no deductible, this payment stage does not apply to you.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost Sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, *Types of out-of-pocket costs you may pay for covered drugs* in your *Evidence of Coverage*.

Stage	2021 (this year)	2022 (next year)
<p>Stage 2: Initial Coverage Stage</p> <p>During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.</p> <p>The costs in this row are for a one-month (30-day) supply, when you fill your prescription at a network pharmacy.</p> <p>For information about the costs for a long-term supply, or for mail-order prescriptions, look in Chapter 6, Section 5 of your Evidence of Coverage.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>	<p>Your cost for a one-month supply at a network pharmacy:</p> <p>Drug Tier 1 – Preferred Generic Drugs: <i>Standard cost-sharing:</i> You pay a \$15 copay per prescription</p> <p><i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription</p> <p>Drugs Tier 2 – Generic Drugs: <i>Standard cost-sharing:</i> You pay a \$20 copay per prescription</p> <p><i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription</p>	<p>Your cost for a one-month supply at a network pharmacy:</p> <p>Drug Tier 1 – Preferred Generic Drugs: <i>Standard cost-sharing:</i> You pay a \$15 copay per prescription</p> <p><i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription</p> <p>Drugs Tier 2 – Generic Drugs: <i>Standard cost-sharing:</i> You pay a \$20 copay per prescription</p> <p><i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription</p>

Stage	2021 (this year)	2022 (next year)
Stage 2: Initial Coverage Stage (continued)	Drug Tier 3 – Preferred Brand Drugs: <i>Standard cost-sharing:</i> You pay a \$47 copay per prescription	Drug Tier 3 – Preferred Brand Drugs: <i>Standard cost-sharing:</i> You pay a \$47 copay per prescription
	<i>Preferred cost-sharing:</i> You pay a \$40 copay per prescription	<i>Preferred cost-sharing:</i> You pay a \$40 copay per prescription
	Drug Tier 4 – Non-Preferred Drugs: <i>Standard cost-sharing:</i> You pay a \$100 copay per prescription	Drug Tier 4 – Non-Preferred Drugs: <i>Standard cost-sharing:</i> You pay a \$100 copay per prescription
	<i>Preferred cost-sharing:</i> You pay a \$93 copay per prescription	<i>Preferred cost-sharing:</i> You pay a \$93 copay per prescription
	Drug Tier 5 – Specialty Drugs: <i>Standard cost-sharing:</i> You pay 33% coinsurance of the total cost	Drug Tier 5 – Specialty Drugs: <i>Standard cost-sharing:</i> You pay 33% coinsurance of the total cost
	<i>Preferred cost-sharing:</i> You pay 33% coinsurance of the total cost	<i>Preferred cost-sharing:</i> You pay 33% coinsurance of the total cost
	Drug Tier 6 - Select Care Drugs: <i>Standard cost-sharing:</i> You pay a \$7 copay per prescription	Drug Tier 6 - Select Care Drugs: <i>Standard cost-sharing:</i> You pay a \$7 copay per prescription
	<i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription	<i>Preferred cost-sharing:</i> You pay a \$0 copay per prescription

Stage	2021 (this year)	2022 (next year)
Stage 2: Initial Coverage Stage <i>(continued)</i>	<p>Part D Insulin Saver <i>Standard cost-sharing</i> You pay a \$5 copay for a 30-day supply of insulins</p> <p><i>Preferred cost-sharing</i> You pay a \$5 copay for a 30-day supply of insulins</p> <p>Once your total drug costs have reached \$4,130, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Part D Insulin Saver <i>Standard cost-sharing</i> You pay a \$5 copay for a 30-day supply of insulins</p> <p><i>Preferred cost-sharing</i> You pay a \$5 copay for a 30-day supply of insulins</p> <p>Please refer to the Evidence of Coverage for information on a 90-day supply of insulins.</p> <p>If you have questions about the Drug List, you can also call Member Services (Phone numbers for Member Services are in Section 6.1).</p> <p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>

Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage.** For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage*.

NOTE: Vibra Health Plan Essential Advocate PPO offers additional gap coverage for insulins. During the Coverage Gap stage, your out-of-pocket costs for the Part D Insulin Saver will be a \$5 copay for a 30-day supply.

SECTION 2 Deciding Which Plan to Choose

Section 2.1 – If you want to stay in Vibra Health Plan Essential Advocate PPO

To stay in our plan you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our Vibra Health Plan Essential Advocate PPO.

Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan timely,
- – *OR* – You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read the *Medicare & You 2022* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to www.medicare.gov/plan-compare. **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, Vibra Health Plan Inc., offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To change **to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from Vibra Health Plan Essential Advocate PPO.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from Vibra Health Plan Essential Advocate PPO.
- To **change to Original Medicare without a prescription drug plan**, you must either:

- Send us a written request to disenroll. Contact Member Services if you need more information on how to do this (phone numbers are in Section 6.1 of this booklet).
- – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2022.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year. For more information, see Chapter 10, Section 2.3 of the *Evidence of Coverage*.

If you enrolled in a Medicare Advantage Plan for January 1, 2022, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2022. For more information, see Chapter 10, Section 2.2 of the *Evidence of Coverage*.

SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In Pennsylvania, the SHIP is called PA MEDI.

PA MEDI is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. PA MEDI counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call PA MEDI at 1-800-783-7067. You can learn more about PA MEDI by visiting their website (www.aging.state.pa.us).

SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don’t even know it. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY users should call 1-800-325-0778 (applications); or
 - Your State Medicaid Office (applications).
- **Help from your state’s pharmaceutical assistance program.** Pennsylvania has a program called PACE that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Section 4 of this booklet).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Pennsylvania Department of ADAP. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call Pennsylvania Department of Health at 1-977-PA-HEALTH (1-877-724-3258).

SECTION 6 Questions?

Section 6.1 – Getting Help from Vibra Health Plan Essential Advocate PPO

Questions? We’re here to help. Please call Member Services at 1-844-388-8268. (TTY only, call 711). We are available for phone calls Monday through Friday, 8 a.m. to 8 p.m., with extended hours October 1 through March 31. After these hours, you may leave a message on our secure voice messaging system. Calls to these numbers are free.

Read your 2022 *Evidence of Coverage* (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 *Evidence of Coverage* for Vibra Health Plan Essential Advocate PPO. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at www.VibraHealthPlan.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at www.VibraHealthPlan.com. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (*Formulary/Drug List*).

Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

You can visit the Medicare website (www.medicare.gov). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to www.medicare.gov/plan-compare.)

Read *Medicare & You 2022*

You can read the *Medicare & You 2022* handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (www.medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

