InstaMed Payer Payments

InstaMed®
Healthcare Payments Simplified

Get Paid Faster and More Efficiently with InstaMed Payer Payments!

INSTAMED PAYER PAYMENTS OVERVIEW

InstaMed Payer Payments allows you to receive your payer payments directly deposited to simplify your processes.

You will also receive access to a secure provider portal that will allow you to access payment details 24/7, and view and print remittances.

The Payer Payments solution is free of charge. Once your Account is activated, you will have the opportunity to select the payers from whom you would like to receive ERA/EFT. For a list of available payers, visit: http://info.instamed.com/payer-payments-payer-list.

REGISTER

Visit https://register.instamed.com/eraeft to register for InstaMed Payer Payments.

FREQUENTLY ASKED QUESTIONS ABOUT REGISTRATION:

Q: Which email address should I enter?
A: InstaMed will send an email to this address to confirm registration, so this should be an email address you want to use for your InstaMed account.

Q: Why do you need details about my business, including date established?
A: In order to prevent fraud, we use this information to verify your organization.

Q: Is my bank account information secure?
A: Yes. InstaMed places the highest importance on data integrity, security and compliance. InstaMed meets the highest industry standards for compliance and security, including Payment Card Industry (PCI) Level One and verification processes to prevent fraud. For details about InstaMed compliance standards, visit www.instamed.com/about/compliance-and-security.

Q: Whose contact information should be entered?
A: The information provided in the Contact Information section should be the primary decision maker or authorized representative.

Q: I have multiple Tax IDs for my organization; can I register for one InstaMed account?
A: Yes. Once you register, you may add additional Tax IDs to your account.

INFORMATION NEEDED FOR REGISTRATION:

- ❑ Tax ID
- ❑ Email Address
- ❑ Legal Business Name
- ❑ Business Address/Phone
- ❑ Principal Name (primary decision maker)
- ❑ Billing NPI Number
- ❑ Bank Name
- ❑ Bank Routing Number
- ❑ Bank Account Number

Questions? Contact: (866) 945-7990 • connect@instamed.com • www.instamed.com